



## National Access Program

### What is the National Access Program?

When a qualifying member who lives outside of Friday Health Plans primary service area needs medical attention, the National Access Program allows limited and specific access to care that is paid as in-network services. These services must be preauthorized. Please call Friday Health Plans at 1-800-475-8466 for the specific parameters.

### Who is Eligible for National Access?

The National Access Program is available to members of an employer group who live outside of Friday Health Plans primary service area and dependents of an employer group or individual plan that is attending college outside the service area.

### National Access Program Participants will have Two ID Cards:

When Medical Services are received from out-of-state providers, members must use their National Access Card and Primary-ID Card. Your Primary-ID Card shows your eligibility, co-pay, and claims-paying office. Your National Access Card indicates the PPO Network for the state you are living in.

### How to Find A Medical Provider Covered by National Access:

Out-of-Area employees and dependent students can locate participating providers online through Zelis.

- Go to <http://www.MyZelis.com>
  - Please read the disclaimer then accept the Terms and Conditions to continue.
- Select "Access code/Group ID/PIN," enter "Natacc700" in the required field and select the state in which you are seeking a Provider. Click "Go To Directory" to continue.



WHAT TYPE OF ID DO YOU HAVE?

Member ID     Access code/Group ID/PIN

Natacc700    California

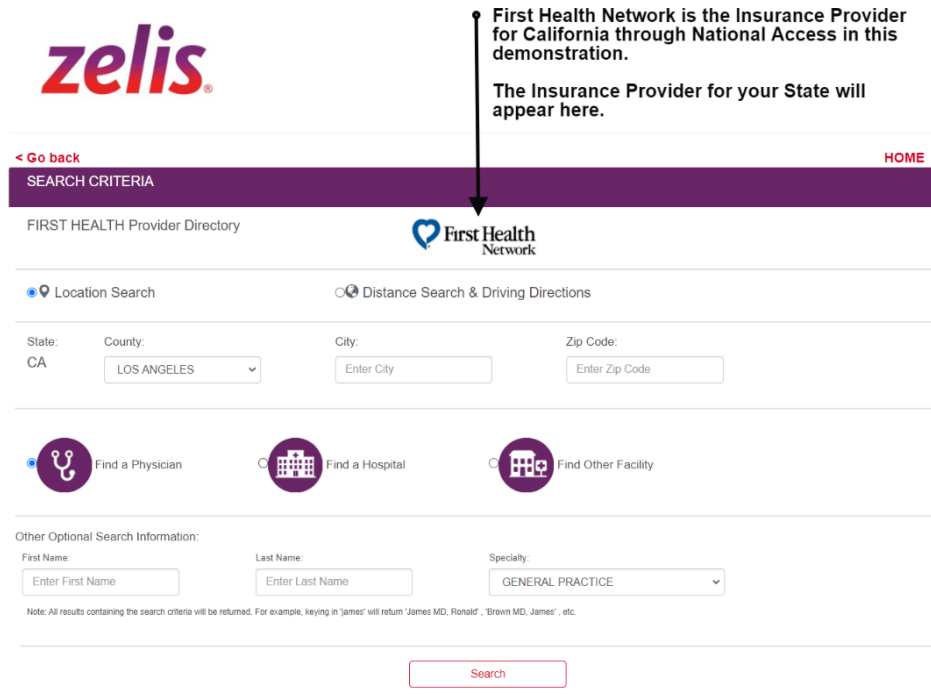
GO TO DIRECTORY

[Click here to search the Stratose family of networks](#)

California is the example state we will be using for this demonstration.

Please enter the State in which you are seeking a Provider.

- The next page will allow you to search for Physicians and/or Facilities by Location, Specialty, or Name. Enter your search criteria and click "Search" to display your results.



4. The results will be returned immediately based on your search criteria.
  - If you would like to print or email the directory results, you can select the “Printer Friendly” or “Email” options located in the top right corner of the screen.
  - The option to refine your search or begin a new search are in the top left corner of the screen.

**If you are unable to find a Network Provider, call Zelis at (888) 621-7900  
Business hours are 8:00 am to 5:00 pm MST**

**Special Note:** Before seeking non-emergency medical treatment, please check with Friday Health Plans and the Provider’s office to confirm that they are a Preferred Provider in your National Access Program.